

RETURN PROCEDURE

1. Fill in the information requested below and sent the form by email to sav@megaburo.ca.
2. Wait for our customer service to send you a return number.
3. Send the products to be returned and a copy of your invoice.
4. Return the merchandise in the original packaging **sealed and intact**.
 - Do not stick anything on the products.
 - Products must be packaged in a box to avoid damage.
5. The carrier will stick the expedition label when necessary.

GENERAL RULES FOR RETURNS

- All returns must be made in the 30 days following purchase date.
- A proof of purchase must be supplied.
- The product must still be in its original package.

SPECIFIC CASES

In cases where we do not receive the right merchandise, a notice will be sent to you to solve the issue in a 10-day delay. If we do not receive anything in 10 days, we will send you an additional 10-day notice. If we do not receive anything after these two notices, the return will be cancelled.

IMPORTANT

When you receive merchandise and one or several boxes are damaged or missing, it is important to notify the carrier upon signature and quickly write to sav@megaburo.ca

REQUEST FOR RETURN OF MERCHANDISE

Client :	Date :
Client Number :	Contact :
Adress :	Zip Code :
Email :	Telephone :

INVOICE NUMBER	PRODUCT	QUANTITY	REASON OF THE RETURN

RESERVED FOR INTERNAL USE

DATE DE RAMASSAGE : _____ AUTORISÉ PAR : _____

NUMÉRO DE #RMA : _____